

Accessibility Statement

Our Commitment to Web Accessibility

New York Energy Clinic is committed to providing a fully accessible website experience for all users of all abilities, including those who rely on assistive technologies like screen readers, screen enlargement software, and alternative keyboard input devices to navigate the web.

Ongoing Efforts to Ensure Accessibility

We follow the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#) as our guiding principle for determining accessibility. These are internationally agreed-upon standards that cover a wide range of recommendations and best practices for making content useable. As we add new pages and functionality to our website, all designs, code, and content entry practices are checked against these standards.

Website accessibility is an ongoing process. We continually test content and features for WCAG 2.1 Level AA compliance and remediate any issues to ensure we meet or exceed the standards. All website testing has been performed internally using the [IBM Equal Access Accessibility Checker](#) and [Google Lighthouse](#).

Accessibility Features On Our Website

The following is a list of items we have included in our website to improve its accessibility:

- An accessibility tool to control contrast and text size
- Alternative text for all images
- Logical heading structure
- Keyboard navigation support
- Accessible PDF documents for legal pages
- Responsive design for mobile and tablet users

Where We're Improving

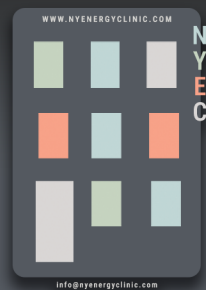
In our efforts to bring our website up to standard, we are targeting the following areas:

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- Unique ARIA labels for navigation regions
- Ensure each navigation region has a unique ARIA label and only the relevant navigation menu is present in the HTML for screen readers.
- Prevents duplicate or confusing navigation announcements.
- Correct ARIA roles and attributes in popups
- Correct invalid ARIA roles and attributes in popups (such as role="document" with aria-modal="true").
- Tabable elements in popups
- Prevent non-interactive elements within popups from being tabable.
- Landmark structure in popup forms
- Improve landmark structure in popup forms (e.g., proper use of <main> tags to avoid confusion).
- Grouping related checkboxes
- Properly group related checkboxes with <fieldset> and <legend> to maintain correct label associations.

Some accessibility issues persist due to limitations in the Elementor builder, particularly with our contact form. As a temporary workaround, a direct email link is provided in the site footer. [Elementor](#) has been notified of these issues; if you wish to contact them directly, a free account may be required.

This is part of our broader effort to make everyone's experience at [NYEnergyClinic.com](#) a welcoming and enjoyable one. Please note that while we make every effort to provide information accessible for all users, we cannot guarantee the accessibility of third party websites to which we may link.

Accessibility Support Contact

We welcome comments, questions, and feedback on our website. If you are using assistive technologies and are having difficulty using our website, please email info@nyenergyclinic.com or give us a call at [\(212\) 202-3058](tel:2122023058). We will do our best to assist you and resolve issues.